

Cancelation Policy (out of season):

1. Kennel reservation must be made in advance.
2. The full boarding fee must be paid in advance, at least on arrival and is **not** refundable.
3. Please inform us of the payment either per fax or email.
4. 14 days or less to boarding date – 50% of total boarding fee is payable.
5. 7 days or less to boarding date – 100% of total boarding fee is payable.

No show - 100% of total boarding fee is payable.

Special Cancelation Policy for the Holiday Time and Festive Season:

1. Kennel reservation must be made in advance (via email).
2. The full boarding fee must be paid in advance (at least 30 days before the boarding date) and is **not** refundable.
3. Please inform us of the payment either per fax or email.